

Cancellation & Refunds Policy

No refunds will be made to students who request host family accommodation at the time of booking and then make alternative accommodation arrangements before or after their arrival in Dublin.

No refunds will be made to students who request an airport transfer at the time of booking, but later make alternative arrangements or arrive more than 70 minutes without informing the school, via the emergency number.

Students unable to obtain a Student Visa may cancel the course applied for, and must supply a visa refusal number and pay a cancellation fee.

The cancellation fees below are inclusive of the application fee.

Cancellation due to inability to obtain a visa: Full refund less €100 (upon presentation of a visa refusal number).

Cancellation due to any other reason: Refunds will be given at the discretion of ISI management, and each case is dealt with on an individual basis. The following conditions apply.

- Cancellation more than 1 week prior to arrival: Full refund less €200
- Cancellation less than 1 week prior to arrival: Full refund less €500
- Cancellation after course starts: No refund

Approved refunds will be sent within 30 days of notice of cancellation. Sending bank charges will be deducted from the balance being refunded.

Contact

Admissions & Sales Manager

Contact

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